

from  
**Process  
Builder**



to  
**Lightning  
Flow**

## Post to Chatter

*Flow is more similar to Process Builder than you might think!*

In Process Builder, you click on the **add Action** and select **Post to Chatter**

Action Type \*

Post to Chatter

Action Name \* ⓘ

Unsatisfied Customer Post

Post to \*

This Record

Message \*

Merge Field  Add an existing field

{![Account].Name}'s CSAT Rating was changed them some extra love.



**Add Element**

**Interaction**

Action  
Perform an action outside of the flow. Ch...

In the After Flow, you add an **Action**

Action

chatt|

**Post to Chatter**  
chatterPost-chatterPost

In the **Action** field, type "Chatter" and select the **Post to Chatter** action

**Name the Action**

**New Action**

Action

Post to Chatter

Use values from earlier in the flow to set the inputs for the "Post to Chatter" core action. To use its outputs later in the flow, store them in variables.

\* Label  \* API Name

Description

**Set Input Values**

A<sub>a</sub> \* Message

A<sub>a</sub> \* Target Name or ID

A<sub>a</sub> Community ID

Name the Action and find the **Email Alert** you want to use

Type in the Chatter Message and use **\$Record.Id** for the Record Id field

